



EBB4000 & EBB5000 POWER BANK

INSTRUCTION MANUAL

WARNINGS

- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.
- To reduce the risk of electric shock, do not open the cabinet. No user serviceable parts are inside.
- Do not expose to excessive heat such as direct sunlight, fire, or other heat sources.
- Do not expose to dripping or splashing liquids. Do not put objects filled with liquid on or near the device.
- Do not use the Power Bank in an airtight container while charging a device, doing so may cause damage to equipment and/or cause personal injury.
- It is normal for the Power Bank to get warm during use, however it should not become too hot to hold. Immediately stop using the Power Bank if you encounter burning, any discoloration or deformation of the Power Bank or your connected device.
- Immediately stop using the Power Bank if you encounter any leaking from the internal battery. If the battery's fluid makes contact with your skin, immediately seek medical attention.

Checking the Charge Level

To check the Power Bank's current charge, Press the Power button and then refer to the LED indicator lights near the top of the unit

- 1 LED = 0-25% Charge (Power Bank will need to be Recharged very soon)
- 2 LEDs = 25-50% Charge
- 3 LEDs = 50-75% Charge
- 4 LEDs = 75-100% Charge

Charging The Power Bank

Insert the supplied USB cable (Micro-USB end) to the Mobile Power Bank's Micro-USB Input. Connect the other end of the cable (USB Type-A) to any DC 5V/1A source (e.g. a computer's USB port, or a USB wall or auto charger). The Power Bank can also be charged by inserting a Type-C USB Cable (not included) into the Type-C Input/Output and a USB power source (computer port, wall/auto charger).

Do not force the USB Cable into the Power Bank or the Connected Charger

NOTE: During charging, each of the 4 LED Indicator Lights will either be Solid or Flashing.

- Solid LED = Power Bank has reached the corresponding level of charge (e.g. 2 LEDs = 50%)
- Flashing LED = Power Bank is continuing to charge (e.g. 3 LEDs = charge is between 50-75%)
- The Power Bank is fully charged when all 4 LED Indicator Lights are Solid.

The charging process will sometimes take a few hours depending on how much power is left in the Power Bank.

Using the Power Bank to Charge Your Device*

Make sure the charging voltage of the device being charged is correct (< 5V).

Connect your device using the device's charging cable (not included). Insert the USB type-A end into the USB output port of the Power Bank. If your device uses a Type-C USB cable insert the Type-C end of the cable into the Type-C Input/Output on the Power Bank.

NOTE: The LED Indicator Lights will light up during the first few seconds charging and then will turn off.

***All times and refill numbers are estimates and are dependent on device model and location of use.**



LIMITED ONE-YEAR WARRANTY

We warrant this product to be free from defects in material and workmanship under normal use for a one-year period from the original date of purchase from an authorized ETEC dealer.

Should you be missing any of the included accessories or other components (screws, pieces, etc.), please contact the Customer Support Center to secure a replacement. It is not necessary to bring the unit back to the store. When calling, please reference the parts list found in the Instruction Manual to help us accurately identify the missing parts and promptly provide replacements.

We will replace the unit free of charge should it become defective under this warranty, providing you, the original purchaser, have your original dated sales receipt.

To obtain warranty service or replacement within the one-year warranty period, please return the product with all parts and accessories along with your original dated store receipt to the original place of purchase and the unit will be exchanged at no charge. It is not necessary to contact the manufacturer for warranty replacement.

Our Customer Support Center is available Monday - Saturday (10:00AM to 7:00PM EST) for technical assistance or troubleshooting. To contact us, please call 1-855-994-3832 or visit www.sibrandssupport.com.

This warranty applies only under conditions of normal use. Our products are not intended for outdoor use.

There are no consumer serviceable parts contained in this product and any attempt by the owner to service or repair the unit will immediately void all warranty coverage.

This warranty does not cover any product which has been subject to damage due to an act of nature, misuse, neglect, accident, abuse, commercial use, or modification of, or to, any part of the product, including the antenna. Damage to any external devices such as smartphones, tablets, game systems, e-readers, and/or any other USB or other memory devices are not covered nor is the cost incurred in shipping the unit for warranty repair or exchange. Under no circumstances shall ETEC be liable for any loss (direct, indirect, incidental, foreseen, unforeseen, special or consequential) or for any damage arising out of, or in connection with, the use of this product.

UNDER NO CIRCUMSTANCES WILL ETEC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

This warranty does not cover re-manufactured, refurbished, or repaired units, or any products sold 'As Is'.

This warranty is valid only to the original purchaser of the Product in the United States and Canada and grants specific legal rights.

Schoenfeld International Inc. and ETEC
5001 American Boulevard West
Suite 275
Bloomington, Minnesota 55437

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