



# **SLIMLINE PHONE WITH CALLER ID**

**Model: EPH1020**



**PLEASE READ THIS USER MANUAL COMPLETELY BEFORE  
OPERATING THIS UNIT AND RETAIN THIS BOOKLET FOR  
FUTURE REFERENCE.**

## **Using the Setup Mode**

With the phone on the hook, press and hold the **[SET]** button for at least 3 seconds to enter the Setup Mode. The LCD will display "SET | DATE" on the first screen of the Setup Mode. Use the **[UP]** button to change between the different setting options and the LCD will display the corresponding setting items. Press the **[SET]** button again to enter one specific setting item. Use the **[UP]** button to adjust the specific setting items you wish to change. When finished changing the settings press the **[DEL]** button to exit the Setup Mode.

### **Date/Time Setting**

When the LCD display shows "SET | DATE", press the **[SET]** button to confirm. The LCD will then display "SET6 FLASH", and enter the Date/Time setting. The LCD display will begin by flashing the Year. Press the **[UP]** button to change the Year number then press the **[SET]** button to confirm. The LCD will now enter the Month Setting. Press the **[UP]** button to change the Month number then press the **[SET]** button to confirm. The LCD will now enter the Date/Hour/Minute Setting. Press the **[UP]** button to change the Date/Hour/Minute settings respectively pressing the **[SET]** button each time to confirm the correct number.

### **Local Area Code Setting**

When the LCD display shows "SET 2 CODE", press the **[SET]** button to confirm. The LCD will then display "CODE \*\*\*\*\*". Press the **[SET]** button to enter the Area Code setting, the first "\*" will begin to flash (if the Area Code was previously set, the LCD will display the previously-set area code numbers, and the first number of the area code will flash). Press the **[UP]** button to enter the correct number for the first number of your area code, then press the **[SET]** button to confirm. Repeat this process to enter the rest of the area code numbers.

### **Tone/Pulse Setting**

When the LCD display shows "SEE 5 P-E", press the **[SET]** button to enter the TONE/PULSE setting. Press the **[UP]** button to switch between "P00E" (for TONE), or "PULSE", then press the **[SET]** button to confirm.

## **Caller ID**

When receiving a new call, the phone will automatically detect and display the Caller ID, the date, the time, and records this information in the Caller ID memory.

### **Reviewing the Caller ID History for Incoming Calls**

With the phone on the hook, press the **[UP]** button to review the number, date and time of the incoming Call History.

### **Redial a Previous Incoming Call**

After finding the incoming call in the Caller ID History, press the **[DIAL]** button to auto dial the selected number.

### **Reviewing the Caller ID History for Outgoing Calls**

With the phone on the hook press the **[OUT]** button to begin reviewing the outgoing call list. Use the **[UP]** button to review the phone numbers and times of the recent outgoing calls.

### **Deleting a Call from the Caller ID History**

If you wish to delete a call from the Caller ID History, simply locate the Call information in the Call history and then press the **[DEL]** button. To delete all calls from the call history simply press and hold the **[DEL]** button.

### **Using the Memory Functions**

#### **Storing a Number in the One-Touch Memory**

- Step 1: With the phone on the hook, enter the phone number you wish to store in the One-Touch Memory
- Step 2: Press the **[SET]** button
- Step 3: Press either the **[M1]** or **[M2]** button to store the phone number to the desired memory button.

#### **Calling a Number from the One-Touch Memory**

- Step 1: Pick up the phone to make a call
- Step 2: Press the desired memory button **[M1]** or **[M2]** where you have previously programmed the phone number you wish to call. The phone will automatically begin the call.



## **LIMITED 90-DAY WARRANTY**

We warrant this product to be free from defects in material and workmanship under normal use for a ninety-day period from the original date of purchase from an authorized ETEC dealer.

Should you be missing any of the included accessories or other components (screws, pieces, etc.), please contact the Customer Support Center to secure a replacement. It is not necessary to bring the unit back to the store. When calling, please reference the parts list found in the Instruction Manual to help us accurately identify the missing parts and promptly provide replacements.

We will replace the unit free of charge should it become defective under this warranty, providing you, the original purchaser, have your original dated sales receipt.

To obtain warranty service or replacement within the ninety-day warranty period, please return the product with all parts and accessories along with your original dated store receipt to the original place of purchase and the unit will be exchanged at no charge. It is not necessary to contact the manufacturer for warranty replacement.

For technical support, visit our website [www.sibrandssupport.com](http://www.sibrandssupport.com) or call the ETEC Technical Support Center for technical assistance or troubleshooting at 1-855-994-3832, Monday to Saturday, 10:00AM to 7:00PM EST.

This warranty applies only under conditions of normal use. Our products are not intended for outdoor use.

There are no consumer serviceable parts contained in this product and any attempt by the owner to service or repair the unit will immediately void all warranty coverage.

This warranty does not cover any product which has been subject to damage due to an act of nature, misuse, neglect, accident, abuse, commercial use, or modification of, or to, any part of the product. Damage to any external media such as DVD & CD discs, and/or USB or other memory devices are not covered nor is the cost incurred in shipping the unit for warranty repair or exchange. Under no circumstances shall ETEC be liable for any loss (direct, indirect, incidental, foreseen, unforeseen, special or consequential) or for any damage arising out of, or in connection with, the use of this product.

## **UNDER NO CIRCUMSTANCES WILL ETEC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

This warranty does not cover re-manufactured, refurbished, or repaired units, or any products sold 'As Is'.

This warranty is valid only to the original purchaser of the Product in the United States and Canada and grants specific legal rights.