



MODEL: TD500S

5 SHEET

STRIP CUT SHREDDER



CAUTION: This Paper Shredder does remain in STANDBY mode and is active as long as the unit is plugged into a power source and caution should be observed at all times. Keep out of the reach of children.

IMPORTANT SAFETY INSTRUCTIONS

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade and/or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the POWER cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Only use on a flat, level surface.
- 13) Unplug this apparatus during lightening storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as POWER-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15) This appliance shall not be exposed to dripping or splashing water and that no object filled with liquid such as vases shall be placed on the apparatus.
- 16) Unplug the shredder when it is not in use.
- 17) Keep foreign objects such as coins, etc. away from the shredder opening. If a foreign object enters the shredder opening, switch the shredder to REV (reverse) to back the object out. Do not insert your fingers to try and pull the object from the feeder.
- 18) Do not use aerosol products, petroleum based lubricants or other flammable products on or near the shredder. Do not use canned air on or near the shredder.
- 19) Do not use if damaged or defective.
- 20) Do not disassemble shredder.
- 21) This unit operates on AC 120V~ 60Hz. Do not attempt to operate this unit on any other power source. You could cause damage to the unit and void your warranty.
- 22) Do not shred greeting cards with sound chips or batteries.
- 23) For indoor use only.



THE LIGHTNING FLASH WITH ARROWHEAD SYMBOL, WITHIN AN EQUILATERAL TRIANGLE, IS INTENDED TO ALERT THE USER TO THE PRESENCE OF NON-INSULATED "DANGEROUS VOLTAGE" WITHIN THE PRODUCT'S ENCLOSURE THAT MAY BE OF SUFFICIENT MAGNITUDE TO CONSTITUTE A RISK OF ELECTRIC SHOCK TO PERSONS.

CAUTION

**RISK OF ELECTRIC SHOCK
DO NOT OPEN**

WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE FRONT OR REAR COVER. NO USER SERVICEABLE PARTS ARE INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



THE EXCLAMATION POINT WITHIN AN EQUILATERAL TRIANGLE IS INTENDED TO ALERT THE USER TO THE PRESENCE OF IMPORTANT OPERATING AND MAINTENANCE (SERVICING) INSTRUCTIONS IN THE LITERATURE ACCOMPANYING THE APPLIANCE.

WARNINGS

- Never insert hands, fingers or any part of your body into the paper feed opening. **Serious Injury will result.**
- Keep all loose articles of clothing, neckties, long hair, jewelry, or other loose objects away from the paper feed opening. **Serious injury will result.**
- Always turn unplug the shredder before servicing, moving, cleaning or any other operations other than normal use. **Serious injury may result.**
- To prevent fire or shock hazard, do not use this plug with an extension cord, receptacle or other outlet unless the blades can be fully inserted to prevent blade exposure.
- Keep away from children and pets.

POWER

CAUTION: This Paper Shredder does remain in STANDBY mode and is active as long as the unit is plugged into a power source and caution should be observed at all times. Keep out of the reach of children.

1. Place the shredder head on top of the waste bin so that the power cord is aligned with the cutout on the back of the waste bin.
2. Plug the shredder into a working outlet that receives constant (un-switched) power.

OPERATION

Using the switch located on the unit, select one of the following settings by sliding the switch either left or right.

- **AUTO/ON:** This setting will allow the shredder to automatically start when paper is inserted into the shred opening. Paper should be fed into the opening as straight as possible. Once the paper has passed all the way through, the shredder will stop and go into Standby mode.
- **FWD:** This setting turns the shredder on and will feed the paper forward through the paper feed opening.
- **REV:** This is the reverse function. This setting is used to help clear paper jams. Before using the reverse function, make sure that you have emptied the waste bin.
- Always empty the waste bin after shredding every 6-8 times. While emptying the waste bin please turn the shredder to the **AUTO/ON** setting and unplug the power.

NOTE: This shredder is equipped with a thermal overload switch that will shut the unit off if the internal temperature gets too high. To ensure the unit does not overheat, it is recommended you do not shred more than 5 sheets at a time, nor shred continuously for longer than 2 minutes at a time. In the event the unit overheats and turns off, unplug the shredder and wait at least 40 minutes for the shredder to cool down before continuing.

TROUBLESHOOTING

- In the event of a paper jam, slowly alternate the switch between the **AUTO/ON** and **REV** modes until the jam clears.
- If you need to remove paper manually, make sure to turn the shredder to the **AUTO/ON** position and unplug the shredder before slowly pulling the paper out of the shred opening.
- If the shredder turns off by itself, unplug the unit and wait at least 40 minutes for the unit to cool down before continuing.
- If the unit begins to slow down while shredding multiple pages at one time, use the **REV** setting to back the paper out, and try shredding again with fewer pages.



LIMITED 90-DAY WARRANTY

We warrant this product to be free from defects in material and workmanship under normal use for a ninety-day period from the original date of purchase from an authorized THUNDERDOG dealer.

Should you be missing any of the included accessories or other components (screws, pieces, etc.), please contact the Customer Support Center to secure a replacement. It is not necessary to bring the unit back to the store. When calling, please reference the parts list found in the Instruction Manual to help us accurately identify the missing parts and promptly provide replacements.

We will replace the unit free of charge should it become defective under this warranty, providing you, the original purchaser, have your original dated sales receipt.

To obtain warranty service or replacement within the ninety-day warranty period, please return the product with all parts and accessories along with your original dated store receipt to the original place of purchase and the unit will be exchanged at no charge. It is not necessary to contact the manufacturer for warranty replacement.

Our Customer Support Center is available Monday - Saturday (10:00AM to 7:00PM EST) for technical assistance or troubleshooting. To contact us, please call 1-855-994-8364.

This warranty applies only under conditions of normal use. Our products are not intended for outdoor use.

There are no consumer serviceable parts contained in this product and any attempt by the owner to service or repair the unit will immediately void all warranty coverage.

This warranty does not cover any product which has been subject to damage due to an act of nature, misuse, neglect, accident, abuse, commercial use, or modification of, or to, any part of the product, including the antenna. Damage to any external media such as DVD & CD discs, and/or USB or other memory devices are not covered nor is the cost incurred in shipping the unit for warranty repair or exchange. Under no circumstances shall THUNDERDOG be liable for any loss (direct, indirect, incidental, foreseen, unforeseen, special or consequential) or for any damage arising out of, or in connection with, the use of this product.

UNDER NO CIRCUMSTANCES WILL THUNDERDOG BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

This warranty does not cover re-manufactured, refurbished, or repaired units, or any products sold 'As Is'.

This warranty is valid only to the original purchaser of the Product in the United States and Canada and grants specific legal rights.